
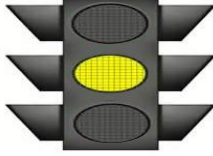


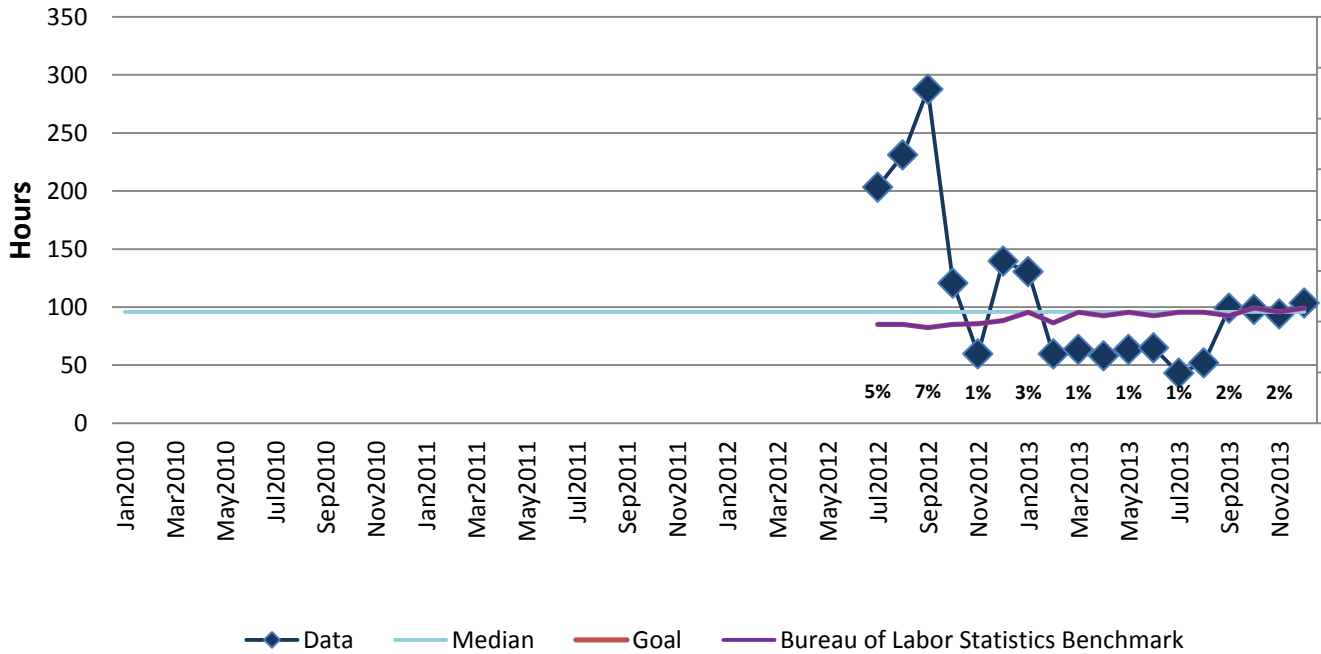
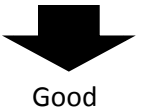
Hours Not Worked

Parking Authority of River City (PARC)

2/13/2014

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Meet the national benchmark hour hours not worked, <=2% of total hours not worked	
How are we doing?					
Dec2012-Dec2013 12 Month Goal	Dec2012-Dec2013 12 Month Actual		Dec2013 Goal	Dec2013 Actual	
1,137	930		99	104	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

Hours Not Worked



LOUISVILLE METRO
**OFFICE OF
 PERFORMANCE
 IMPROVEMENT**

